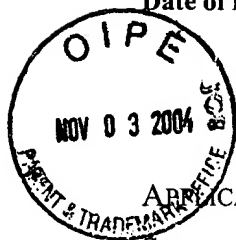


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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANTS: *Skuriat et al.*

SERIAL NUMBER: 09/540,648

EXAMINER: Sally Shih

FILING DATE: March 31, 2000

ART UNIT: 3624

FOR: METHOD AND SYSTEM FOR MEASURING TRADE MANAGEMENT
PERFORMANCE

Mail Stop Amendment
Commissioner for Patents
P.O. Box. 1450
Alexandria, VA 22313-1450

TRANSMITTAL LETTER

Transmitted herewith for filing in the present application are the following documents:

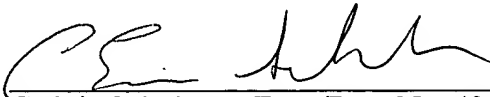
1. Amendment B and Response to Office Action Mailed May 4, 2004 (16 pages);
3. Petition for Extension of Time (1 page.);
4. Check No. 19568 in the amount of \$980.00 for three month extension of time fee; and
5. Return Postcard.

If the enclosed papers are considered incomplete, the Mail Room and/or the Application Branch is respectfully requested to contact the undersigned at (617) 542-6000, Boston, Massachusetts.

No additional fees are believed due. However, the Commissioner is authorized to charge any additional fees that may be due, or to credit any overpayment, to the undersigned's account, Deposit Account No. 50-0311 Ref. No. 20558-011. A duplicate copy of this transmittal letter is enclosed herewith.

Respectfully submitted,

RECEIVED
NOV 9 - 2004
GROUP 3600


C. Eric Schulman, Esq. (Reg. No. 43,350)
Attorney(s) for Applicants
MINTZ, LEVIN, COHN, FERRIS,
GLOVSKY and POPEO, P.C.
Tel: (617) 542-6000
Fax: (617) 542-2241
Customer no.: 30623

Dated: November 3, 2004